

Shiva Kumar Kanaka

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PROFESSIONAL SUMMARY

Results-driven IT Release Manager and Technical Project Manager with 12+ years of experience delivering enterprise software releases, managing cross-functional Agile teams, and ensuring end-to-end release planning and execution. Adept in overseeing complex cutover activities, deployment schedules, environment refreshes, and change management. Proven expertise in managing multiple software releases concurrently while ensuring compliance, performance, and stakeholder alignment. Deep understanding of SDLC, DevOps, Agile/SAFe frameworks, and ITIL-based release governance.

CORE COMPETENCIES

Release Management S Cutover Planning, Software Development Lifecycle (SDLC), Environment Management S Refresh Planning, Agile/SAFe Methodologies, Change Control S Governance (ITIL), Risk S Issue Mitigation, DevOps S Continuous Delivery (CI/CD), Deployment Scheduling S Execution, Go/No-Go Decision Facilitation, Stakeholder Communication S Collaboration, Jira, Azure DevOps, MS Project, Confluence, KPI S Metrics Reporting

PROFESSIONAL EXPERIENCE

Alacriti – Technical Project Manager / Release Manager

Jan 2019 – Present

- Led the end-to-end release management lifecycle across multiple projects, ensuring timely, compliant, and risk-mitigated software deployments.
- Created and managed release calendars, built detailed cutover plans, and aligned schedules with business priorities and environment availability.
- Coordinated with Development, QA, and Operations teams to manage deployment schedules across multiple non-prod and production environments.
- Facilitated Go/No-Go readiness meetings, milestone checkpoints, and risk assessments prior to release events.
- Maintained and optimized the release process framework, incorporating automation, rollback planning, and change management procedures.
- Defined and tracked release-related KPIs, including defect leakage, deployment success rate, and change implementation efficiency.
- Conducted environment refresh planning and validated task dependencies to avoid downtime and integration conflicts.

- Championed continuous improvement of the release process through root cause analysis and stakeholder feedback.

Alacriti – Associate Project Manager / Scrum Master

Sep 2014 – Jan 2019

- Managed Agile ceremonies (Sprint Planning, Daily Stand-ups, Reviews, Retrospectives) to drive sprint deliverables and team collaboration.
- Partnered with Product Owners and Business Analysts to prioritize and maintain backlog health for timely release scoping.
- Supported release planning by defining release scope, documentation, and cross-team dependencies.
- Coordinated release checklists, validated deployment success, and ensured post-deployment validation.
- Reported sprint and release health to stakeholders using Jira and Azure DevOps dashboards.

PROJECT EXPERIENCE

Retail Order Integration – Bank of America

- Integrated order management and inventory systems via MuleSoft APIs, managing full release cycles and change control.

EBPP (Electronic Bill Presentment S Payment) – Florida Credit Union

- Oversaw production deployments and release cutover for high-availability Java/PostgreSQL billing platforms.

Loan Payment Platform – Alabama Credit Union

- Led .NET/AngularJS platform releases, ensuring minimal downtime and rollback strategies were defined.

EDUCATION

Bachelor of Technology – Electronics S Communication Engineering

Jawaharlal Nehru Technological University, Hyderabad

CERTIFICATIONS

SAFe Scrum Master (SSM)

PMP (in progress/planned)

TECHNICAL SKILLS

Tools: Jira, Azure DevOps, MS Project, Confluence, Clarity, ServiceNow

Methodologies: Agile (Scrum, SAFe), SDLC, DevOps, ITIL

Integration Platforms: MuleSoft Anypoint Platform

Languages S Platforms: Java, .NET, Angular, PostgreSQL